

Privacy Policy

ActivateIT

PO Box 4204

Alfredton, Victoria 3350

<http://www.activateit.net.au>

1. Notice

ActivateIT collects and stores personal information, including the full name, company name (if applicable), billing address, email address, and source IP address for all customers. Inquiries regarding the collection and use of personal information may be made via email to privacy@activateit.net.au, or via postal mail using contact information found on our Contact Us page.

2. Security and Data Integrity

Customer information is stored in electronic databases. ActivateIT employs industry-standard technical safeguards, including but not necessarily limited to encryption of password and/or cryptographic key-based authentication controls on servers which house personal information, browser-based SSL encryption, and other storage system access control mechanisms to protect the integrity of internal databases and prevent unauthorised access. Unless otherwise indicated by amendment to this privacy policy, in which case customers shall be notified and given the opportunity to exercise the "opt out" provisions discussed in this policy, personal information is stored only for use according to the purposes for which it was initially collected.

3. Third Party Disclosure

ActivateIT may transfer personal information to third parties under the following normal business procedures:

1. ActivateIT does not disclose customer information to other third parties except where required under applicable state and federal laws for purposes of investigation of criminal complaints, or where required by court order.

4. Access

Customers have access to account-specific personal information stored about them via ActivateIT's web-based interface for account management. Customers may update their information at any time. Customers who cancel their account may request that their personal information be deleted from ActivateIT's databases, with the exception of:

1. network access logs, which may be stored for any duration of time at ActivateIT's discretion,
2. cases where financially fraudulent or otherwise illegal activity is deemed to have occurred (as determined by ActivateIT management or law enforcement officials), in which case personal information may be retained indefinitely for purposes of ongoing investigation and prevention of fraud recurrence, or

3. cases where a customer's violation of ActivateIT's General Service Agreement has resulted in cancellation of the customer's account (as defined by revocation of the customer's permission to utilize ActivateIT's services), in which case personal information may be retained indefinitely for purposes of prevention of further use of ActivateIT's services in the future by the offending individual.

5. Cookies

We collect anonymous usage information on visitors to our site. This service may employ third party tracking cookies to gather anonymous browser, operating system, geographic, and web site navigation information. Use of our ActivateIT Manager interface requires the acceptance of cookies for login session management purposes.

6. Unmanaged Service *

Customers bear sole responsibility for maintaining the security of virtual private server (VPS) environments maintained under their accounts. Customers are solely responsible for ensuring compliance with any and all applicable privacy guidelines and regulations for all jurisdictions in which they may operate with respect to appropriate practices for the collection, storage, and dissemination of personal information using their ActivateIT VPS. In no event shall ActivateIT be held liable for a customer's failure to adopt and/or practice appropriate measures for safeguarding personal information stored within or transmitted through their VPS.

7. Opt Out Provision

Customers shall have the right to opt out of any use of their personal information which is inconsistent with or beyond the scope of the purposes for which it was initially collected. In the event that, at ActivateIT's discretion, service cannot be continued without customer acceptance of such modifications to the ways in which personal information is collected and/or used, customers who wish to opt out of such collection or use of their personal information will be notified and offered to cancel their account with ActivateIT.

8. Enforcement

Please direct compliance inquiries to privacy@activateit.net.au

9. Monitoring

Users consent to day-to-day logging of their usage of the Facilities for the purposes of accounting, fault prevention, and maintaining system security, as deemed appropriate by the Company and its personnel. Such logged information shall be treated as User Data for the purposes of the provisions above, except where the logged information is needed for routine checks on the Facilities not covered there, and will be kept secret from users.

10. Changes

Amendments to this privacy policy may be made at any time and you should check back frequently for any changes. ActivateIT will never make changes to this policy that result in less protection of your personal information without sending notice.

This policy was last updated on June 1, 2017. (Postal address change)

* Not implemented at this time.